

press release

For Immediate Release



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PIONEER COMMUNICATIONS SELECTS COMMSOFT'S *i*COMMVERGENCE

ALBANY, NY — August, 12, 2009 — **CommSoft**, a leading provider of OSS/BSS and service activation software, announced today that Pioneer Communications has selected *i*CommVergence, its flagship OSS/BSS solution. *i*CommVergence will bill, bundle, market, and manage converged services for voice, video and Internet services.

“We are very pleased with CommSoft’s billing software and everything it allows us to do,” said Jeff Walker, Data Processing Manager at Pioneer Communications. “We have always aimed to provide the latest technologies at a low cost to our customers, and CommSoft enables us to provide cutting edge services with accuracy and ease. This latest version of their billing software gives us a powerful tool to promote new levels of efficiency throughout the company.”

“Pioneer has been a CommSoft customer since 1992 and we have seen first-hand the company's commitment to its customers,” said Michael Donnelly, Chief Operating Officer for CommSoft. “Their decision to implement *i*CommVergence will allow Pioneer to maintain and gain customers, while also helping them to reduce day to day operating expenses. We’re very much looking forward to moving into our third decade with Pioneer as a partner.”

About Pioneer

Originally established as an independent telephone cooperative nearly 60 years ago, Pioneer Communications delivers a comprehensive array of technologically advanced telecommunications services to communities across western Kansas. Headquartered in Ulysses, KS, Pioneer Communications offers local wireline, wireless PCS, cable television, Internet, and data networking services. The spirit of the "Pioneers" who spent countless hours of their time and personal funds in a quest to obtain quality telephone service decades ago continues to exist today. For more information about Pioneer Communications, go to www.pioncomm.net.

About CommSoft

CommSoft provides communication service providers with software solutions to conduct their customer care, billing, and provisioning operations accurately and seamlessly. Video, Voice, and Data services can be bundled, activated, and billed with ease. Our BSS/OSS system allows you to provide convergent bills and enjoy more solution depth than any other provider. Our powerful service activation engine integrates with virtually any network device or system. Our CABS, financials, web care, and workforce management solutions complete this offering. Stand-alone or together, our systems help you to provide any telecom service out there. For more information, go to www.commssoft.net.

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