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VALLEY TELECOM GROUP SELECTS OSG BILLING SERVICES FOR INNOVATIVE BILLING SOLUTIONS

ENGLEWOOD, NJ – August 13, 2009 – OSG Billing Services today announced an agreement to manage bill presentment and distribution services for Valley Telecom Group. Valley Telecom Group provides telecommunications services to over 10,000 rural and remote customers in southeastern Arizona and southwestern New Mexico.

Valley Telecom Group had previously been outsourcing their statement presentment operations. Kim Moore, billing/collections manager of Valley Telecom Group, states “Outsourcing is more cost effective. We do not have the manpower, equipment or facilities to do in-house billing. The decision to partner with OSG Billing Services was based on their innovative solutions and the dedication to working with Valley Telecom to achieve a completely customizable billing and marketing campaign.”

Moore also stated, “I believe Campaign ComposerSM is going to be one of the most effective marketing tools we will have. This product puts the message you are trying to relay to the customer directly on their invoice. This is a document that is virtually guaranteed to be read and now we have the ability to truly target each customer and communicate a specific message that is important for them to see. Our new invoice will be an eye catcher. The OSG Invoice has also given us more control of our invoice.”

“Valley Telecom Group is looking forward to adopting other OSG solutions in the near future. The range of products and services OSG Billing Services offers gives them the opportunity to be proactive in anticipating the changing needs of their clients. Valley Telecom Group’s mission is to provide high quality, innovative and competitively priced communication services to the members, communities, and customers they serve. The philosophy and scope of services of OSG Billing Services complements the Valley Telecom Group corporate philosophy.” Stated Ron Whaley, OSG Billing Services chief revenue officer.

About OSG Billing Services

OSG Billing Services provides fast, accurate and dependable invoice and statement presentment and distribution services. As a trusted partner, they advise customers on award-winning direct billing strategies to improve the overall quality of transactional documents and increase customer satisfaction. With a proven process for invoice design, set-up and production, they can get invoices into the consumers’ hands quickly and error-free. Guaranteed!

The services offered include: invoice consultation and design, error-free print and mail, targeted marketing programs, an automated document factory, online invoice management and electronic bill presentment and payment. Visit www.osgbilling.com or call 1-888 EASY BILL.

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