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Tecore Continues Quality Excellence With ISO 9001:2008 Certification

Columbia, Md., USA – Tecore Networks, a global supplier of multi-technology 2G, 3G and 4G mobile network infrastructure, today announced the company has been recertified by the British Standards Institute (BSI) for the latest revision of the ISO 9000 Standard, ISO 9001:2008. The company earned the certification upgrade after a thorough audit by BSI yielded proof of standard-compliant processes and procedures. Tecore has been ISO 9000 certified since January 2002.

The ISO 9001 Quality Management System at Tecore Networks is focused on the guiding principles of customer satisfaction and continuous improvement through a systematic approach that involves all employees of the company. Product design is driven by customer input, guided by prevailing industry standards including GSM, CDMA, UMTS and LTE, and developed under strictly controlled processes that are continuously measured against the customers' requirements. Only after successful completion of all the defined development and verification activities is the product released for general availability and support by the trained Tecore Networks Field Engineering and Customer Response Teams. All customer-related activities and reports are closely monitored to ensure that any necessary corrective action is provided efficiently and effectively, and that preventive actions are enacted to ensure on-going product and process improvement.

Tecore Networks also holds the TickIT certification, assuring that the software-related activities within the company are conducted in accordance with the uniform arrangements specified by the standard. To attain this additional level of specialized certification, Tecore Networks adheres to a documented product life cycle that emphasizes the software-centric nature of its products. All the critical business processes, from contract review to post-deployment service, are documented and audited to ensure that the customers' needs are addressed in all respects.

“Tecore’s track record of innovation – from GSM and CDMA, through UMTS and LTE – is based on a quality-driven approach to determining and building to market requirements,” said Bruce Portell, Chief Operating Officer, Tecore Networks. “ISO 9001:2008 certification assures our commercial and government clients that they are receiving top-tier products and services.”

More About Tecore’s ISO 9001:2008 Certification

Tecore's certificate of registration from BSI can be downloaded here:
www.tecore.com/about/ISO90012008.pdf.

For more information about BSI, visit www.bsiamerica.com.

About Tecore Networks

Tecore Networks is a global supplier of multi-technology 2G, 3G and 4G mobile network infrastructure. Built with the same standards-based voice and data technologies available to global carriers on an IP-based architecture, we have dramatically enhanced functionality while minimizing space requirements, installation time and cost of ownership. We also offer integrated value-added features to enable our customers to increase ARPU and retention. Our solutions include core as well as radio access network infrastructure, supported by state-of-the-art professional services. Founded in 1991, Tecore is ISO 9001:2008 certified, and is a three-time winner of the Global Mobile (3GSM) Award. For more information, visit www.tecore.com.

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